



USER'S MANUAL

PETRA GX

Please read user's Manual thoroughly
before using pedicure spa

J&A USA INC.

335 CROOKED HILL RD.
BRENTWOOD, NY. 11717

1.631.243.3336
WWW.JAUSAINC.COM

SERVICE & ORDER PARTS

1.631.243.5300
WWW.PEDISPAFIX.COM

Table of Contents

Table of contents	2
User's Recommendation	3
Limited Warranty (Registration Form)	4
After Service Inquiry form	5
Introduction & Safety	6
Installation consideration	7
Identify parts & Description	8
Specification	9
Dimension	10
Drain Connection	11
Installation Summary	12
Magna-Jet Pipeless System.	13-14
Infiniti Pipeless motor System	15
Drain Discharge Pump (Optional)	16
Massage Remote control - Functionality	17
Massage Chair Mechanism - ID	18
Assembly Instruction (Massage Chair)	19
Operation and Instruction (Massage Chair)	20
Cleaning And Maintenance (Upholstery)	21
Cleaning and Disinfecting instruction	22
Trouble Shooting	23-24
BackFlow Protection	25
Limited Warranty	26



USER RECOMMENDATION

PLEASE READ THE MANUAL THOROUGHLY BEFORE USE TO ENSURE CORRECT OPERATION.

THOSE UNDER A DOCTORS CARE OR WHO ARE EXPERIENCING ONE OR MORE OF THE FOLLOWING CONDITIONS SHOULD CONSULT THEIR DOCTOR BEFORE USE.

MFG suggests NOT to use, if show a sign of the discomfort or any similar symptom/s described below

- You are receiving medical treatment or are feeling ill.
- Your body shows any acute symptoms.
- You have heart disease.
- You are pregnant or having a menstrual period.
- Your doctor has ordered you to rest.
- You have a back disorder resulting from an accident or disease.
- You have a high fever.
- You have sensory disorders.
- You have medical electrical device (e.g. pacemaker).
- You have service interruption in the circulation of the legs.
- You are diabetic. (Type 1, 2, Prediabetes and Gestational diabetes)

FAILURE TO DO SO MAY RESULT IN ACCIDENTS AND HEALTH PROBLEMS.



Limited Warranty Registration Form

IMPORTANT

To validate the limited warranty, The Limited Warranty Registration Form MUST be filled out completely and return to J&A USA within 30 days of original purchased date. This Limited Warranty is valid if J&A USA received registration form.

Serial No.:

J A

Area Code: Phone :

Tel (Salon)

Your Salon E-Mail Address:

Area Code: Phone :

Cell

First Name :

Last Name :

Date of Purchase (mm/dd/yyyy):

Salon Name :

Salon Address :

City :

State:

Zip Code:

Name of Distributor :

City :

State:

Zip Code:

Completed Warranty Registration Form to :

J&A USA Inc.

335 Crooked Hill Road Brentwood N.Y 11717
or Fax to 631-243-3339 or email to info@jausainc.com

Questionnaire (We value your voice!)

1. Are you satisfy with Pedicure spa received?

Yes : No :

2. Are you currently using J&A product/s? If so, How long?

Yes : No :

Year/s

2. If not, What other product ?

4. What is the most important features in choosing Pedicure Spa?

Brand

Design

Function

Service

Price

Other

5. How long in business?

Year/s

6. How often are you remodel Your Salon?

Year/s

7. Would you purchase J&A product in the future?

Yes : No :

8. Do you want to receive a promotion by email ?

Yes : No :

9. Any suggestion or Comment

After Service Inquiry Form

Please use inquiry form as all service request
(Fill out all blanks and Fax or email us, our A/S Dept. will call you promptly)



Distributor Name: _____

Date _____

Phone Number: _____

Contact Person: _____

Salon Name: _____

Address: _____

Phone Number: _____ Alternate Phone Number: _____

Contact Person: _____ Best time to reach: _____

Serial Number: _____

Brief Description of Problem: _____

J&A Service Official Use Only

Technician Name: _____

Date: _____

Service Status: _____

Introduction

Thank you for purchasing the **PETRA** Whirlpool Pedicure Spa. This finest Whirlpool Pedicure Spa has been developed by J&A USA, inc. To operate dependably for many years when used properly. Please take time to read this manual thoroughly before installation and use.

PLEASE READ AND FOLLOW INSTRUCTIONS CAREFULLY!

Important Precautions

J&A USA requires that you contact your local, qualified electrician and plumber to install your **PETRA** Whirlpool Pedicure Spa. It cannot operate efficiently or safely unless it is provided with adequate electrical power, sufficient water pressure, proper water temperature and required drain facilities. Information on these important subject contained on this manual. We urge you to read it carefully to make sure these requirements are met.

Precautions

1. Excessive water temperature is dangerous and should be checked before use. Maximum water temperature should not exceed 105 degree F (41 degree C.).
2. Always enter and exit the whirlpool Pedicure Spa slowly and carefully.
3. Never bring and/or operate any electrical devices into or near the Whirlpool Pedicure Spa.
4. Do not stand in the Whirlpool tub!
5. This Whirlpool Pedicure Spa has a weight capacity of 250 lbs.

WARNING

Do not use if you are diabetic, have poor blood circulation, or if any area of your feet or legs are inflamed or have open wounds. Consult a physician before using if you have any kind of fungal infection, swelling, fracture, or persistent pain.

MESSAGE SHOULD BE PLEASANT AND COMFORTABLE.

IF YOU EXPERIENCE PAIN OR DISCOMFORT, DISCONTINUE USE IMMEDIATELY AND CONSULT A PHYSICIAN

This product in whole is in compliance with applicable UL LISTED standards and requirements for the U.S and Canada By Underwriters Laboratories Inc.



Some of the components of this product are Also in compliance with applicable Safety standards of following:



Important Considerations

Electrical Service

110V, 60Hz, 15Amp GFCI protected grounded circuit **MUST** be used to supply power each individual pedicure spa. And the main circuit breaker **MUST** be at 25Amp. For maximum of two units per each electrical outlet.

Water Supply

All plumbing connections must conform to local codes.
Water supply to the spa should be provided with adequate water pressure and water temperature.

Water pressure

To fill the basin correctly up to level, Normal water pressure of 30 to 80 P.S.I is required.

Water temperature

The hot water supply temperature must not exceed 105°. Adjust your hot water accordingly. For hot and cold water supply fittings and drain fittings location, Carefully connect the water supply line to the appropriate fittings located on the rear of the pedicure spa.

Pressure / Temperature

Maximum Pressure: 150 psi (10 bars)

Minimum Pressure: 10 psi (69kPa)

Working Temperature: 33F to 105 F

Maximum Recommended Flow: 1.5gpm

UL LISTED / CE CERTIFIED

Compliance with following Code (s): Uniform Plumbing Code, National Plumbing Code of Canada and international Plumbing Code. Also, Compliance with following Standard (s): ASME A112.18.3M / A112.18.1M, CSA B125, NSF / ANSI 61 / 372

ANSI - American National Institute, ASME - American Society of Mechanical Engineers, CSA - Canadian Standard Association IAPMO - International Association of Plumbing and Mechanical Officials, UL - Underwriters Laboratory

All J&A USA products has been compliance with requirements for Whirlpool bath appliances contained in ASME / ANSI A112.18.3M / A112.181M, CSA B125, NSF / ANSI 61 and with dual backflow protection Compliances with following standard (s):AMSE A112.18.3-2002 (R2008) AND ASME A112.18.1-2012 / CSA B 125.1-12

****BACK FLOW PROTECTION DEVICE****

Due to Town and / or State requirement/s are varies in building code, if the Town and / or State requires Vaccum Breaker, As the Plumber **MUST** provide Vaccum Breaker according to building code requirement.

Drain Facilities

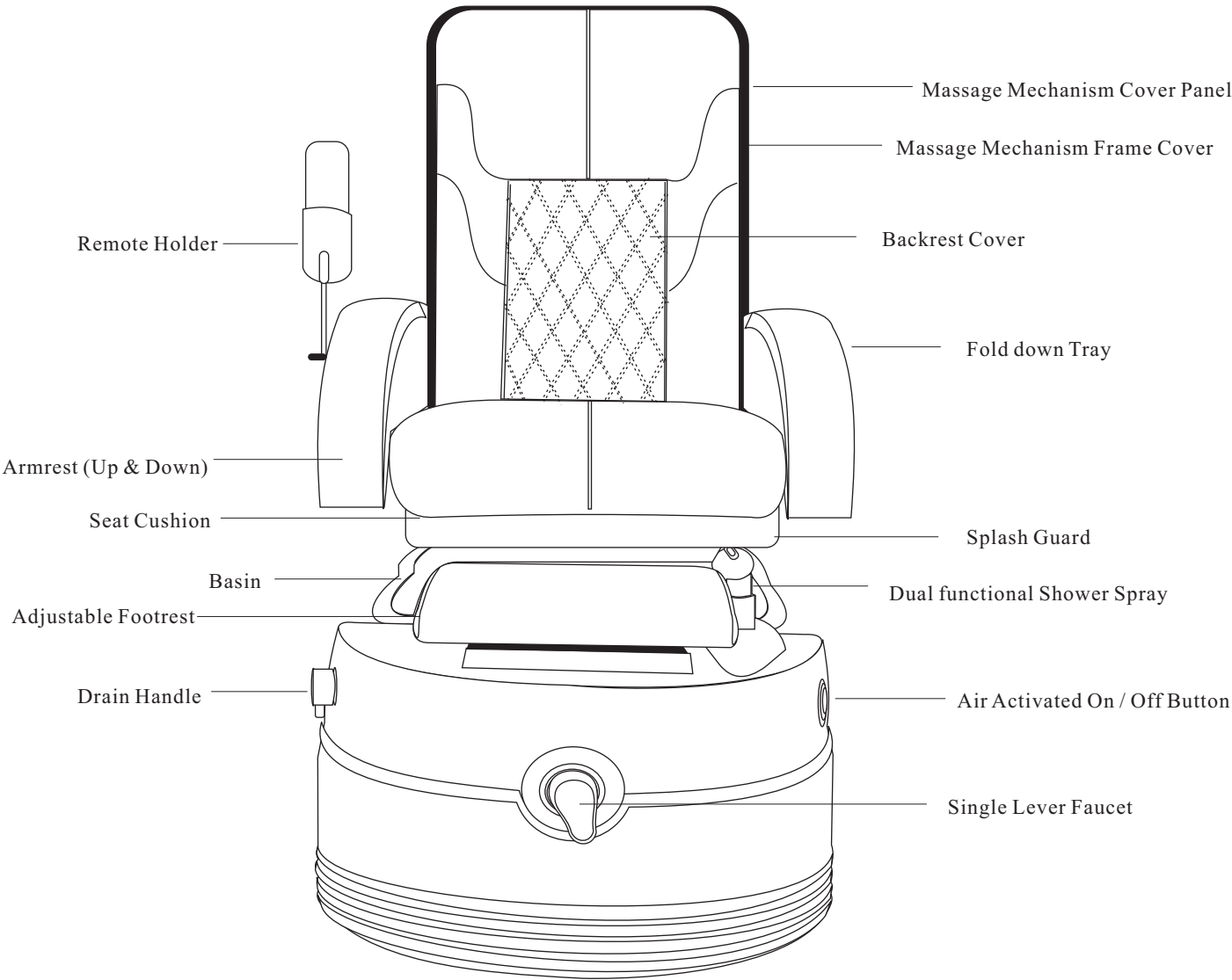
The pedicure spa Drain must meet local plumbing codes. If required **Check valve for Drain (not Provided) Must be installed by a licensed plumber.** Also Pedicure spa must be securely fasten to the floor.

Installation Summary

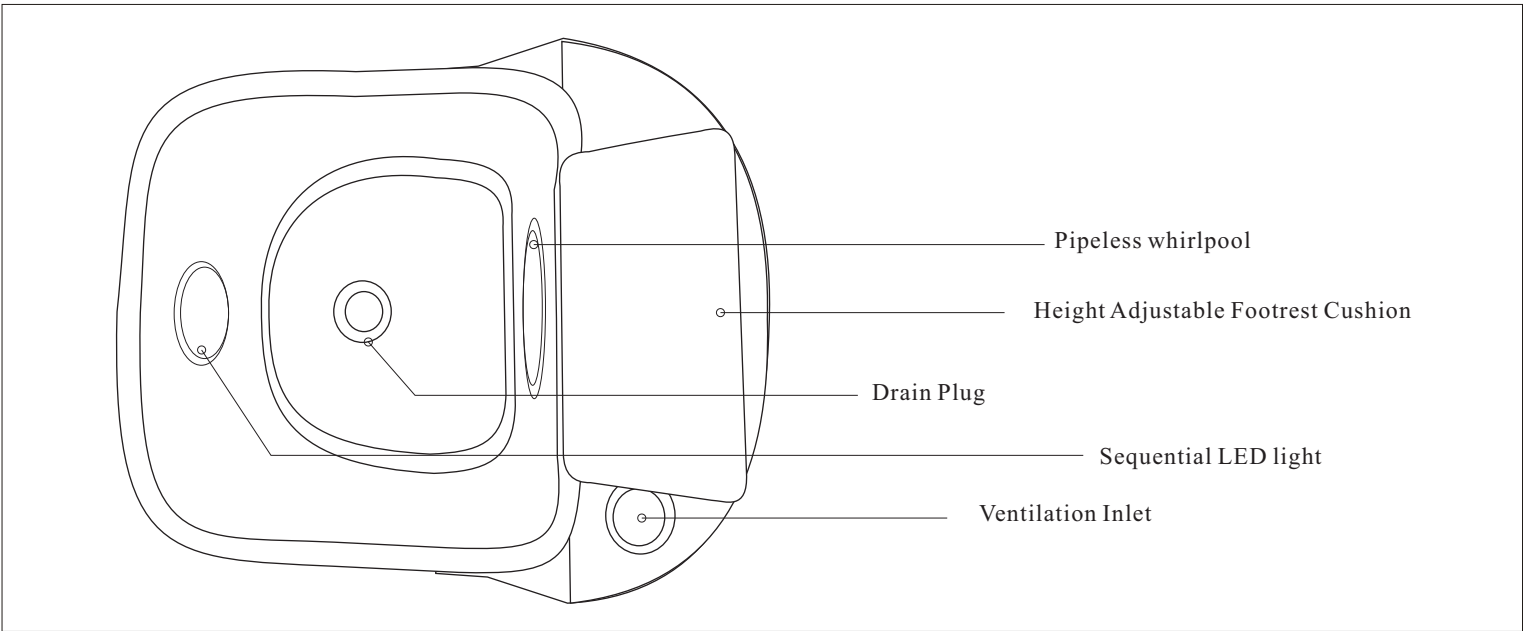
The installation must comply with local, state, and federal building, plumbing and electrical codes, where applicable. A licensed plumber should complete the plumbing of the pedicure spa.

Note: Failure to comply with federal, state, or local codes and ordinances will result in warranty being nullified and void.

IDENTIFICATION

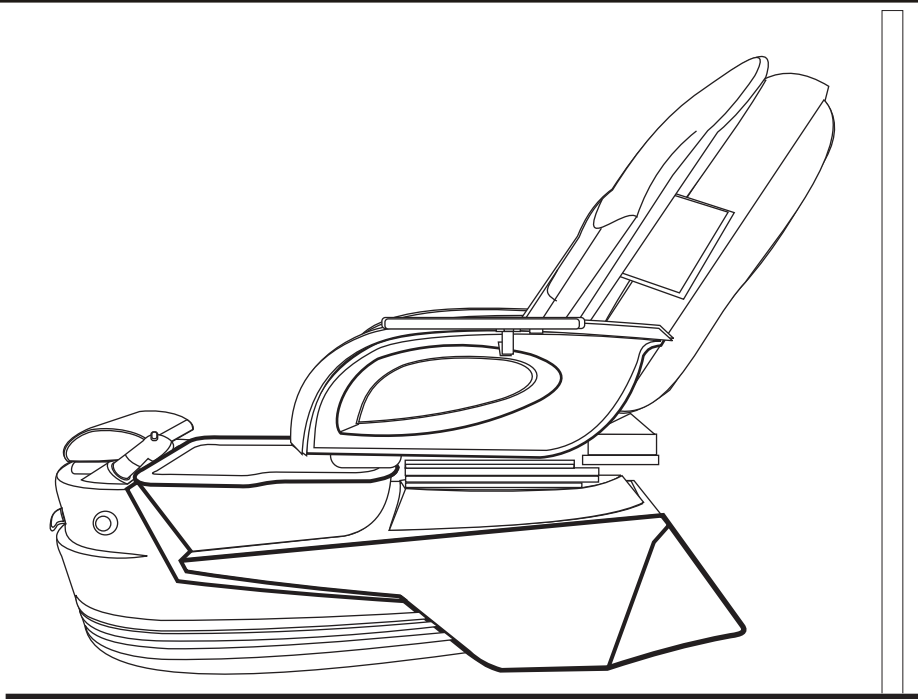


BASIN



Due to the continuous improvement on all our products: Specification, characteristics, packing, colors, designs are subject to change without notice.

Specification



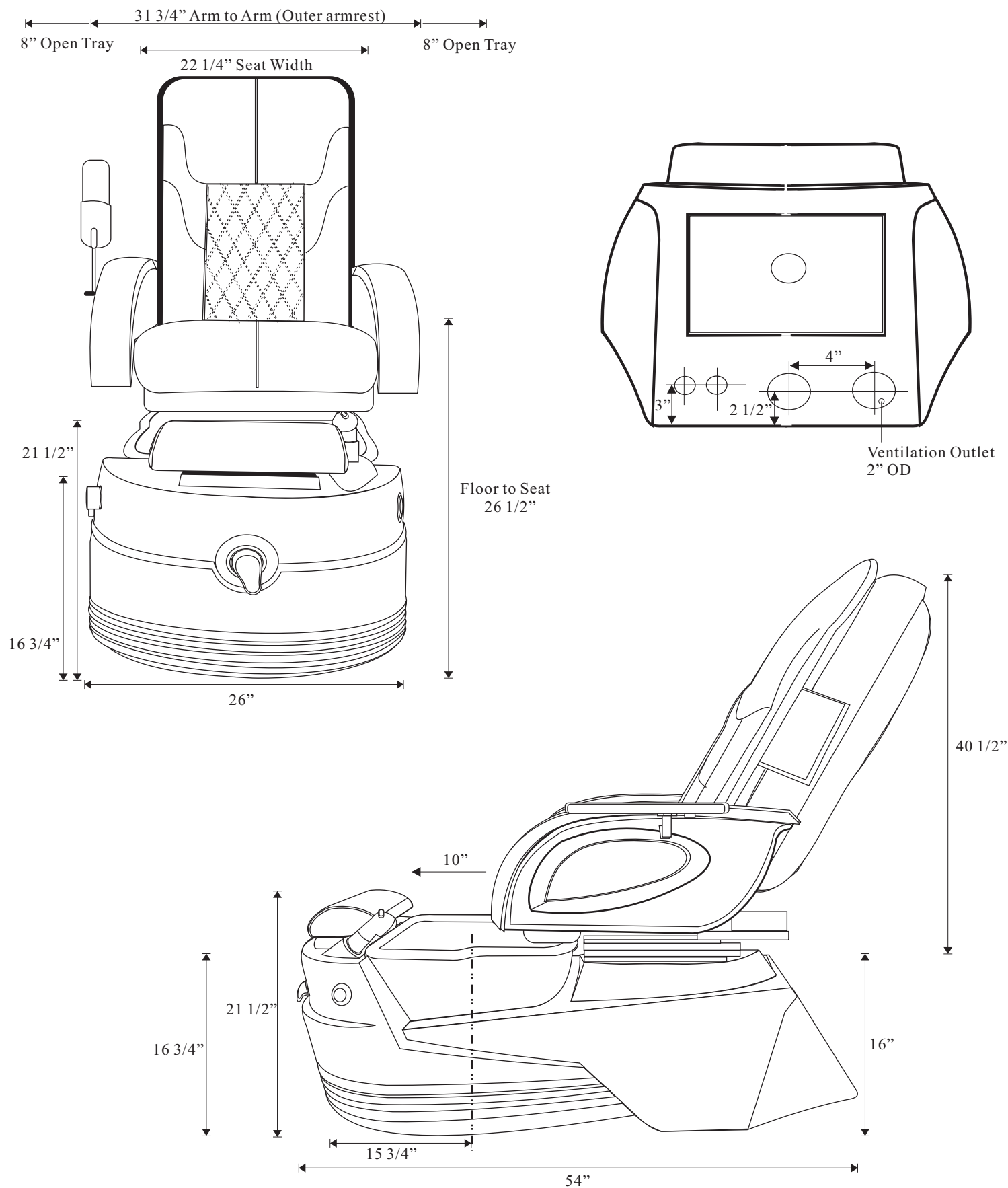
CAUTION: Pedicure spa must be installed by a licensed electrician and a licensed plumber, conforming to all local and national electrical codes.

Dimension	Petra GX Stool	54” L x 31 3/4”W x 56 1/2” H 20 1/4L x 27 1/4W x 17H	225Lbs 20 lbs
Shipping Dimension & Weight	Petra GX	67L x 37W x 40H Include Stool	315lbs
Capacity of Tub	Petra GX	5 GAL.	
Switch Power Source	Dedicated 15 Amp. GFCI protected Ground outlet Magna-Jet Pipelss Massage System	On/Off Air Activated Switch 115 Vac. 60Hz. 3.2 Amp. 120 Vac. 60Hz. .83 Amp.	
Plumbing	Hot Water Cold Water Drain	0.5 inches (Fitting Provided) 0.5 inches (Fitting Provided) 1.5 inches (See detailed instruction)	
Warranty	Pedicure Spa	One year Parts and labor	

All J&A products are equipped with Back Flow Prevention Device Dual Check Valve :
TESTED AND CERTIFIED TO MEET NSF61 / 372 Complies with ANSI/ASME A112.18.3M, A112.18.1M AND CSA B125

Due to continuous improvement on all our products, followings are subject to change without notice: specification, characteristics, packing, information, color and design

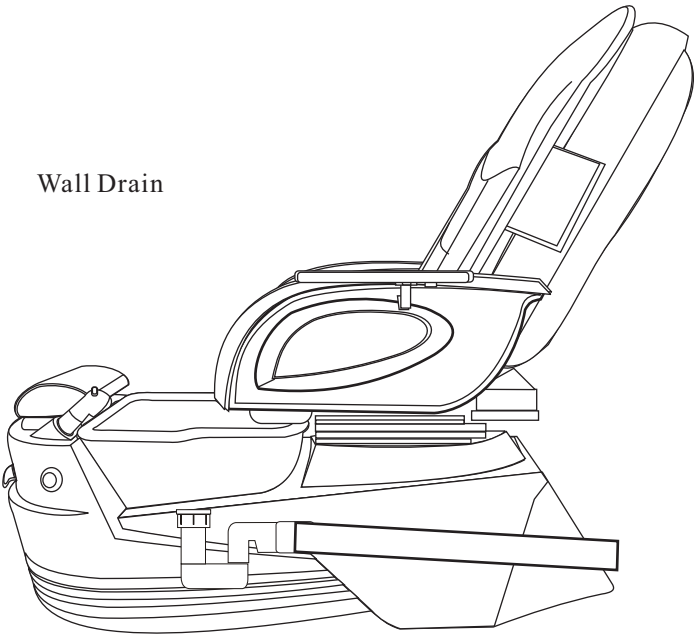
Dimension



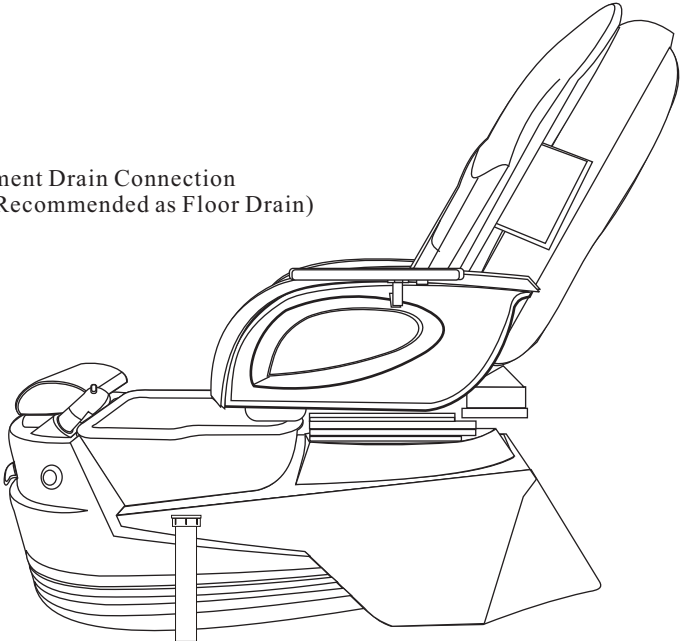
	Model :
USA Inc.,	Petra GX
	Prepared by :
	J&A USA Inc.

Drain Connection

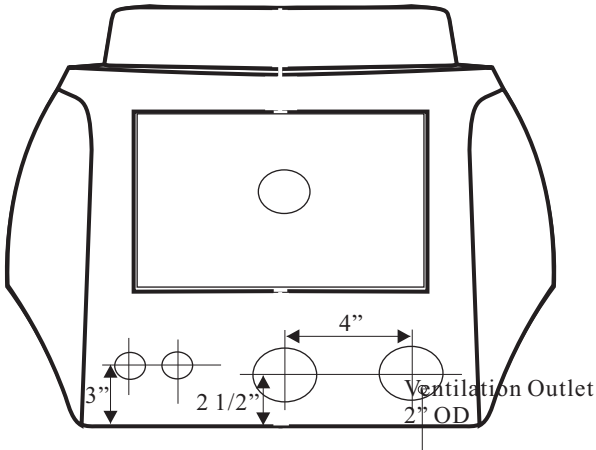
Wall Drain



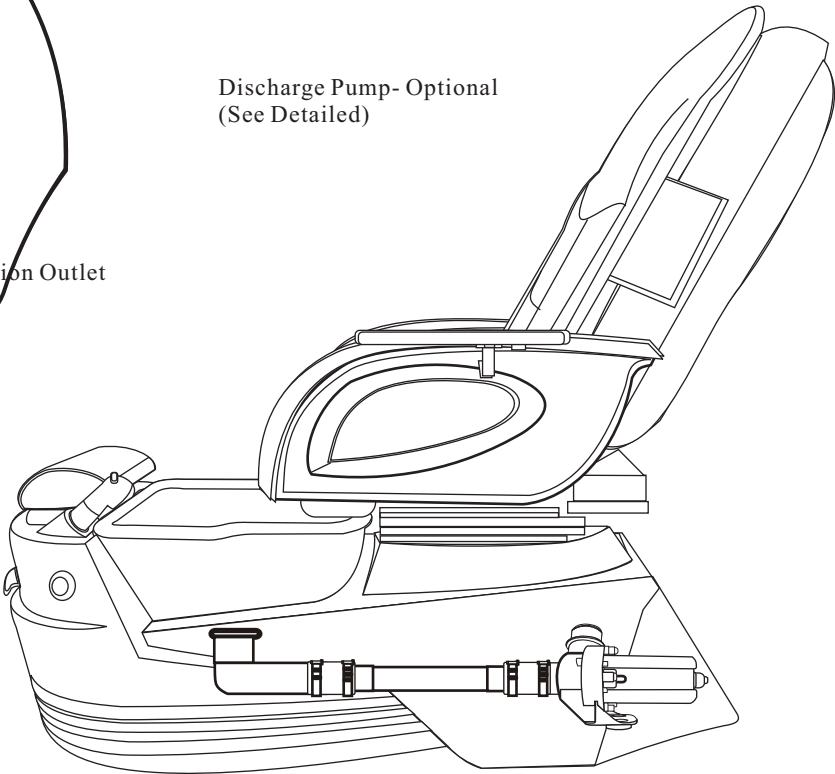
Basement Drain Connection
(Not Recommended as Floor Drain)



Rear View
Drain / Hot Cold Water



Discharge Pump- Optional
(See Detailed)



Installation Specifications Summary

Warning: Failure to comply with federal, state or local codes and ordinances will result in warranty being null and void.

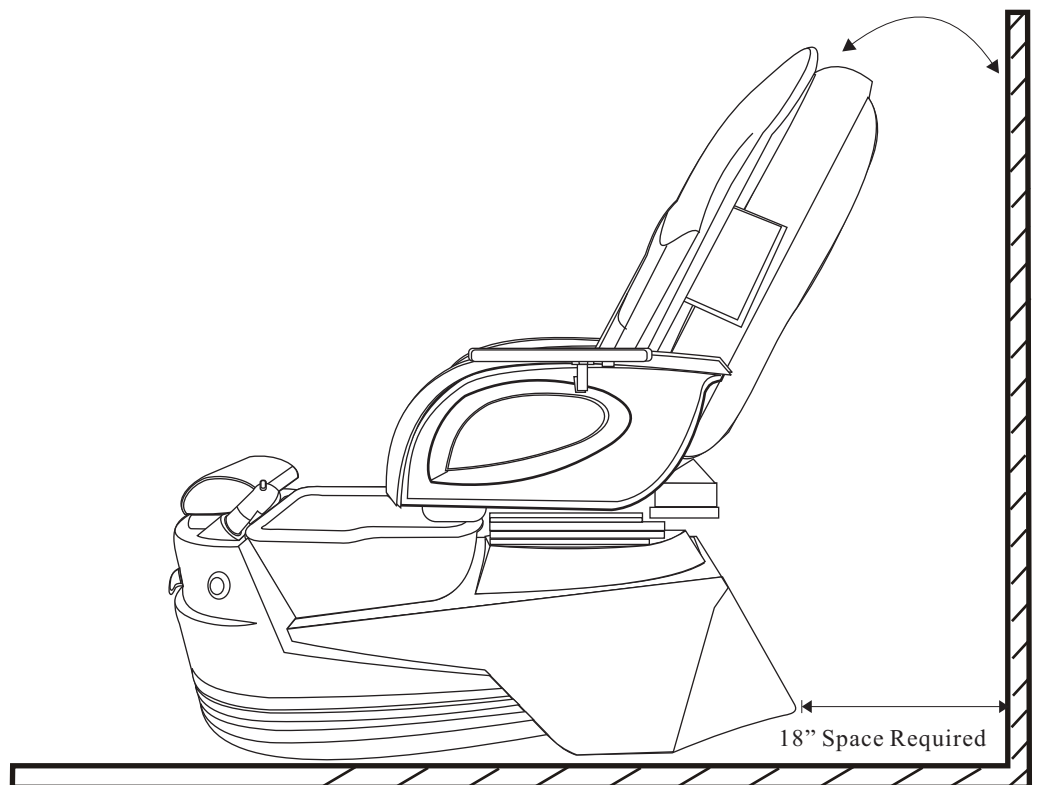
As stated, the pedicure spa installation must comply with all plumbing and electrical codes. A licensed plumber and licensed electrician must complete the applicable connections of the pedicure spa.

Location and support

Select a level location. The floor structure beneath the pedicure spa must be capable of supporting the occupied pedicure spa.

For the seat back to fully recline, the pedicure spa base must be mounted as follow from the wall as shown below:

*** When chair slide all the way back – would require 18 inches from the wall***



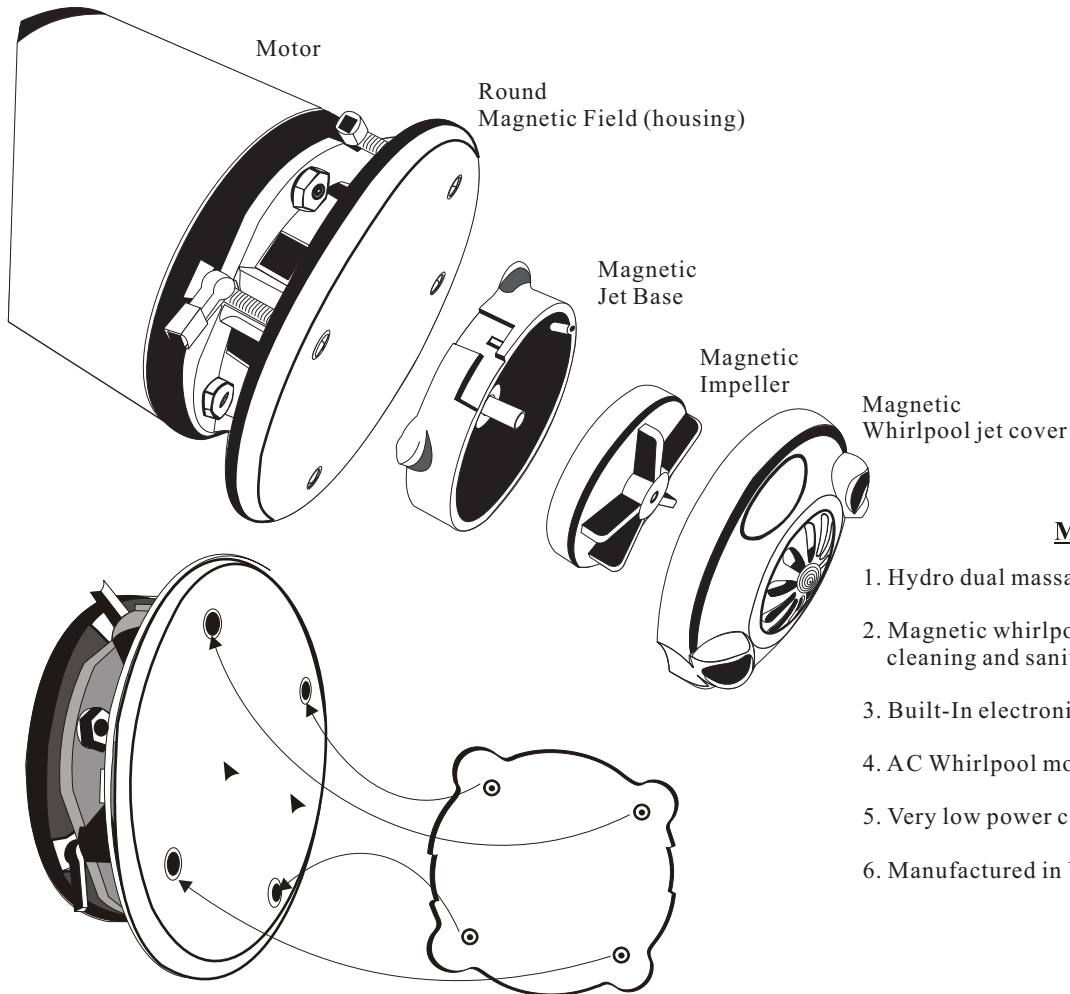
Due to continuous improvements on all our products, specification, characteristics, packing, color, designs are subject to change without notice.

MAGNA-JET (OPTIONAL)

Safety Instructions

When using electrical equipment, Basic safety precautions must be followed to reduce the risk of fire, electrical shock, and injury to Persons.

1. Read and follow all instructions before using the equipment.
2. Keep electrical cord out of heavy traffic area. To avoid fire hazard NEVER place electrical cord under the rug, near heat Generating devices.
3. Always turn power off the equipment before service.
4. Do not drop or insert any object into any openings.
5. Do not operate any equipment with damaged parts.
6. Any other use not recommended by the manufacturer may cause electrical shock or cause injury to person/s.
7. Never use it outdoors
8. Do not attempt to repair or adjust any electrical or mechanical.



MAGNA-JET Features

1. Hydro dual massage jet stream
2. Magnetic whirlpool jet cover can be remove for quick cleaning and sanitizing.
3. Built-In electronic sensor for pump control.
4. AC Whirlpool motor (long life)
5. Very low power consumption (27W)
6. Manufactured in USA.

Cleaning Instruction

1. Turn off the unit and wait until the motor is fully stops.
2. Hold Hydro whirlpool jet cover firmly and pull to separate from the round magnetic field.
3. Turn hydro whirlpool jet cover to left to open and pull out impeller.
4. Use Anti - Bacterial solution (EPA Registered) to clean all parts.
5. After sanitize all parts, place impeller and close hydro whirlpool jet cover to turn right to lock
6. Hold firmly the whirlpool cover jet and gently place it onto the round magnetic field. Do not release the hydro whirlpool jet cover until Jet cover is on the round magnetic housing.

MAGNA-JET Specifications

Model: MAGNA-JET - 120VAC, 60Hz, 1.0Amp,

Pump: Hydro-Massage Dual jet Flow

Mounting: Single 3.5" hole Diameter
Auto tighten Mounting screws(4)

How to USE Magnetic jet !

WARNING: DO NOT RUN DRY, BASIN MUST FILLED WITH WATER TO LEVEL INDICATOR.

CAUTION: MAGNETIC JET COVER ASSEMBLY MUST ALIGN WITH DISCHARGE PORT POSITIONED AT 3/9 O'CLOCK.

WHEN READY TO USE, **MAKE SURE** JET COVER IS POSITIONED AT **3/9 OCLOCK** FOR PROPER WHIRLPOOL ACTION IN THE BASIN. IF JET COVER IS **NOT** ALIGN AT 3/9 O'CLOCK, WATER WILL SPLASH OUTSIDE OF THE BASIN.



PROPER WAY TO USE MAGNETIC JET SYSTEM

1- FILL THE WATER TO WATER LEVEL INDICATOR.

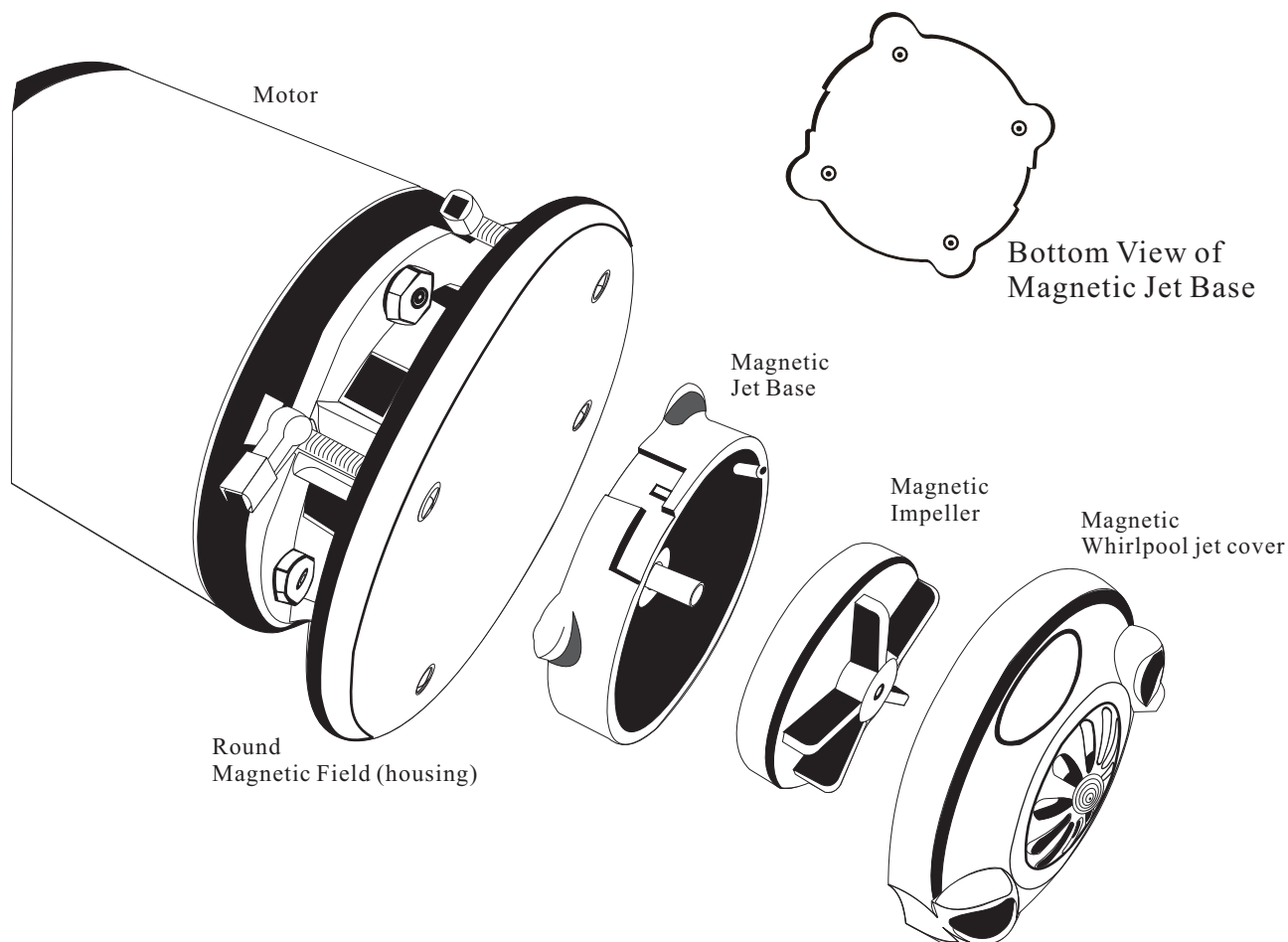
2- HOLD MAGNETIC JET FIRMLY TO BRING CLOSER TO THE ROUND MAGNETIC FIELD AND DO NOT RELEASE

THE MAGNETIC JET PREMATURELY OR THIS WILL CAUSE IMPACTS ON THE JET COVER AND THE ROUND

MAGNETIC FIELD(HOUSING) SHORTENING THE LIFE EXPECTANCY OF THE JET COVER. WHEN THE JET COVER NEARS THE ROUND MAGNETIC FIELD, PLACE JET COVER ONTO THE FOUR DIMPLE AREA (SEE

DIAGRAM). THE JET COVER MUST ALIGN WITH DISCHARGE PORTS POSITIONED AT 3/9 O'CLOCK.

3- WHEN FINISHED WITH CLIENT, DO NOT REMOVE MAGNETIC JET UNTIL MOTOR IS FULLY STOPPED.

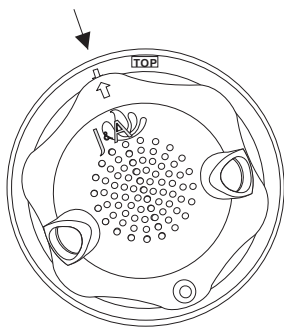


Infiniti Pipelss Whirlpool Motor

Safety Instructions

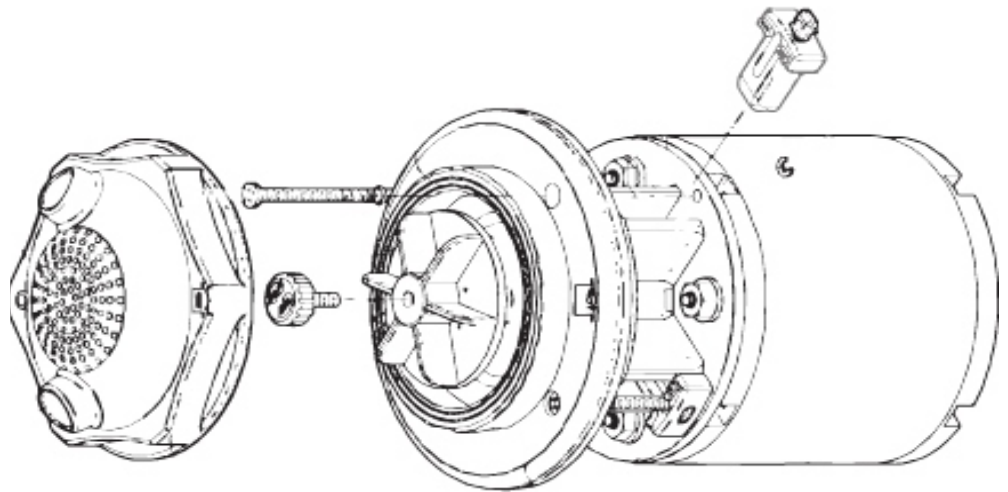
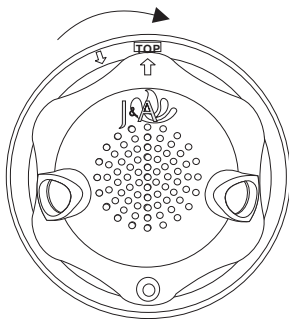
When using electrical equipment, basic safety precautions should always be followed to reduce the risk of fire, electrical shock, and injury to persons, including the following:

1. Read and follow all instructions before using the equipment.
2. Keep the cord out of heavy traffic area. To avoid fire hazard NEVER put the cord under the rugs, near heat generating devices.
3. Always turn off the equipment before servicing.
4. Do not drop or insert any object into any openings.
5. Do not operate any equipment with a damaged parts.
6. Any other use not recommended by the manufacturer may electrical shock or injury to persons.
7. Never use outdoors
8. Do not attempt to repair or adjust any electrical or mechanical functions on the unit.



Close Jet Cover

1. Align an arrow line
2. Turn to right (Top indicated)



Infiniti Pipeless Jet whirlpool motor

1. Dual powerful massage jet-streams
2. Jet assembly can be attached from the pump for quick cleaning and sanitizing.
3. Thermally Protected
4. AC motor (long life)
5. Extremely low power consumption .

Cleaning Instruction

1. Turn the unit off and wait until the motor is fully stops.
2. Remove the front jet cover and notice the locking screw in the center
3. Remove the locking center screw (Indicated an Arrow) and pull out impeller from housing.
4. Use Anti-Bacterial solution (EPA Registered) to clean all part/s.
5. After sanitization, place impeller onto the motor shaft and fasten with center locking screw (Opposite arrow)

Infiniti Pipeless jet Whirlpool Motor Specifications

Model: CS-0216A-MT

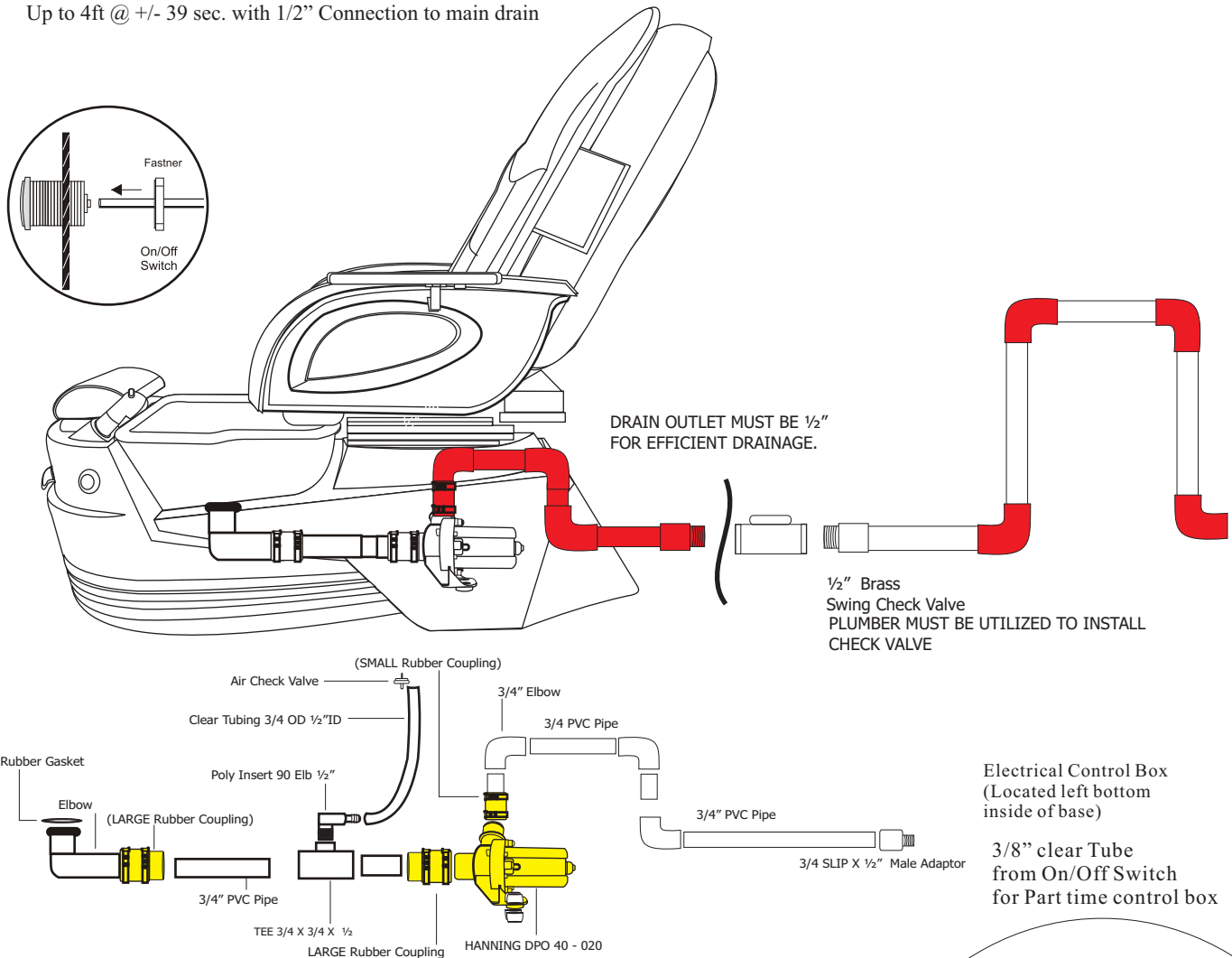
Rating: 120VAC / 60Hz, 0.4A - thermally Protected

Pump: Dual whirlpool Jet Flow

Mounting: Single 3.5" hole Diameter
Auto tighten Mounting screws(4)

Discharge Pump (Optional):

Up to 4ft @ +/- 39 sec. with 1/2" Connection to main drain



Installation Instruction

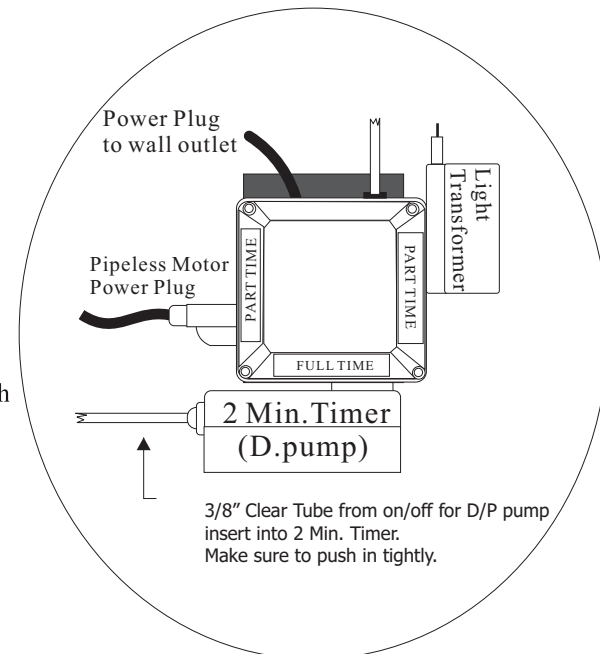
1. Make a hole (size 1-3/8") for the On/Off switch as shown (see fig 1). Pre-drill required.
2. Placed a 1/8" clear hose into the rear of the switch and on/off switch into the hole.
3. The discharge pump kit is made to fit onto the pedicure unit. (see fig 2)
4. Connect E-Z connector onto the drain elbow.
5. Plug discharge pump outlet into the two minute timer outlet
6. Plug two minute timer into the wall outlet.
7. It is very important that tip of the clear tub remain above the water Level with one loop as shown.

**** Please cut to fit 1" Flex hose to your size****

Operation Instruction

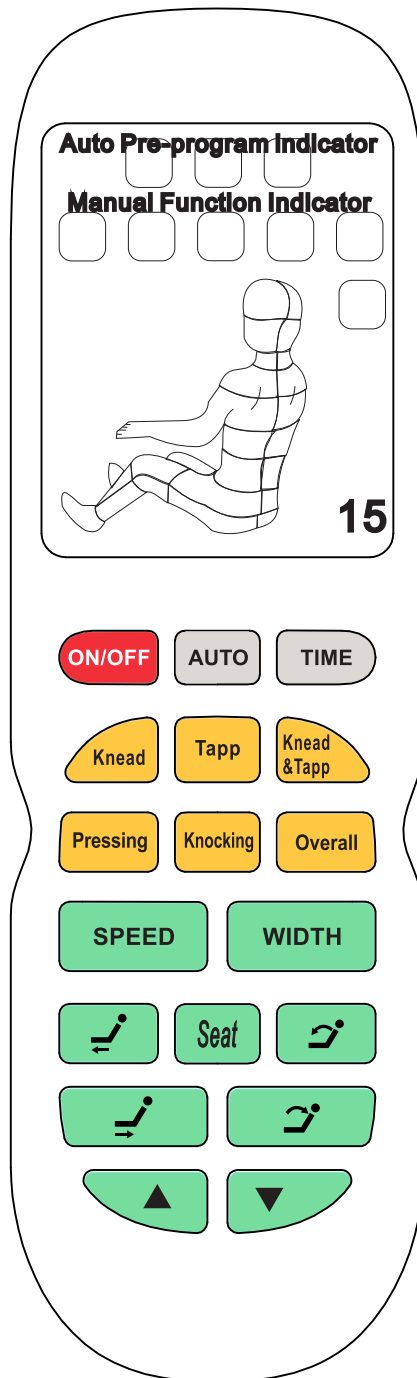
Please! DO NOT run dry

1. Turn to open drain plug.
2. Press On/Off switch to activate timer.
3. At any time, water drain completely from the basin. Press On/Off switch to stop or built in two minute timer



Petra GX

Remote Controller Functions



ON/OFF

Press this button to switch on /off in turn.

When power on, Automatic icon and Massage Method icon on the LCD screen will be lit up; when power off, STOP icon on the LCD screen will be lit up.

AUTO

Press this button, the massage machine enters or exits the automatic control state. There are three modes under the automatic state, each time press the button, followed by the back massage - shoulder massage - waist massage - automatically stop, the corresponding image on LCD screen is flashing.

In auto mode, seat pressure or vibration massage function is opened automatically.

TIME

The default display is 20mins, each time press the time key, the time display is followed by 10 → 20 → 30mins. After time is set ok, the display time decrements every minute until to 00, then the machine will shut down.

Knead

In manual state, you can manually open and close a variety of massage techniques. Press this button, massage machine starts kneading, the corresponding light-emitting diode lights on and the kneading image is flashing on the LCD screen.

Tapp

Press this button, massage machine starts tapping, the corresponding light-emitting diode lights on and the tapping image is flashing on the LCD screen.

Knead & Tapp

Press this button, the massage turns into knead + tapp mode, the corresponding diode lights up and the image of knead + tapp on the LED screen is flashing.

Pressing

Press this button, the massage turns into pressing mode, the corresponding diode lights up and the image of pressing on the LED screen is flashing.

Knocking

Press this button, the massage turns into knocking mode, the corresponding diode lights up and the image of knocking on the LED screen is flashing.

Overall

Press this button, the massage machine enters the whole work state, the corresponding light-emitting diode is bright; The corresponding image on the LCD screen is flashing. (In automatic state, this key is invalid.)

SPEED

In manual mode, the working state of the massage machine is kneading, tapping, knead&Tap, knocking and shiatsu, press this key to adjust the speed by turns, 1→2→3→4→5. The corresponding display speed bar on the LCD screen is gradually increasing.

WIDTH

In manual mode, if the working state of the massage machine is tapping, shiatsu and knocking, press this button, width can be adjusted to narrow→middle→wide by turns. The corresponding image is displayed on the LCD screen.



Keep pressing this button for a while, seat slides forward; release the key, seat stops moving.



Keep pressing this button for a while, seat slides backward; release the key, seat stops moving.



Keep pressing this button for a while, back-rest raises up; release the key, back-rest stops moving.



Keep pressing this button for a while, back-rest moves down; release the key, back-rest stops moving.

Seat

Press this button, the corresponding indicator light will be on, vibration function or air massage on the seat will start to work and the corresponding seat icons on the LCD screen starts to flash.



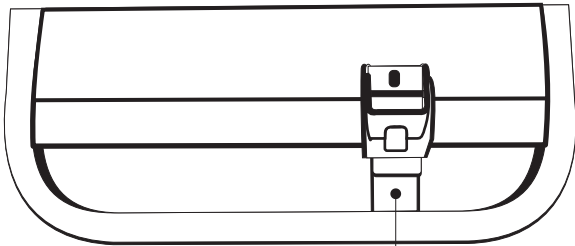
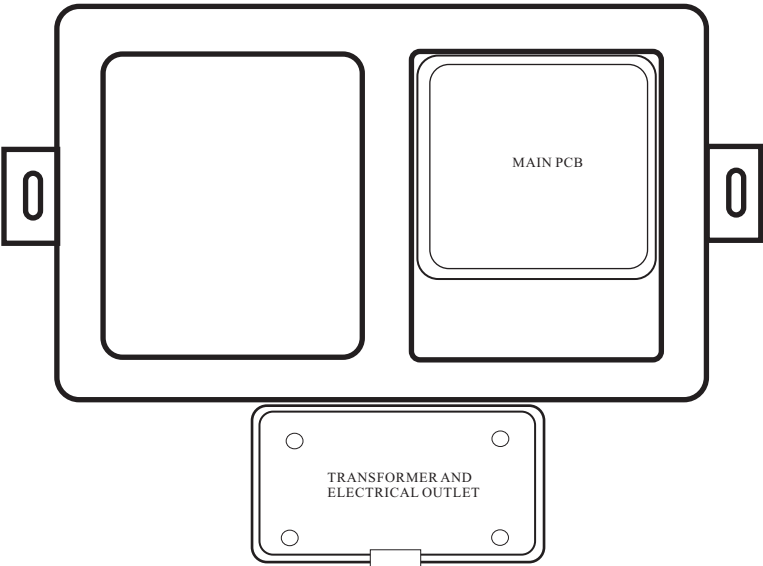
In manual state, press this button for a long time, massage machine will go up; Press this button for a long time, massage machine will go down.



In automatic state, these two buttons are invalid.

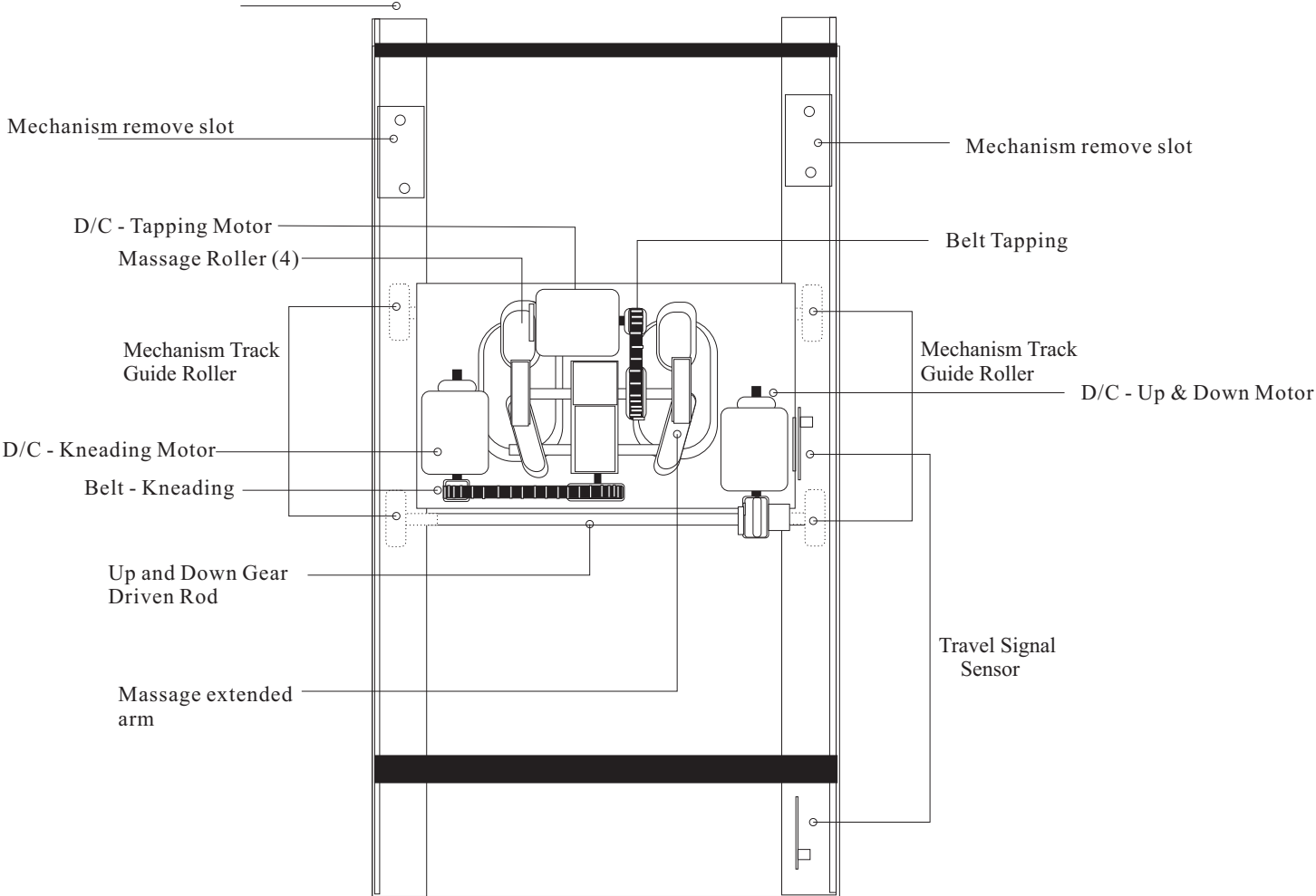
Massage Mechanism Exposed View

SEAT FRAME (ACCESSIBLE WHEN REMOVED SEAT CUSHION)

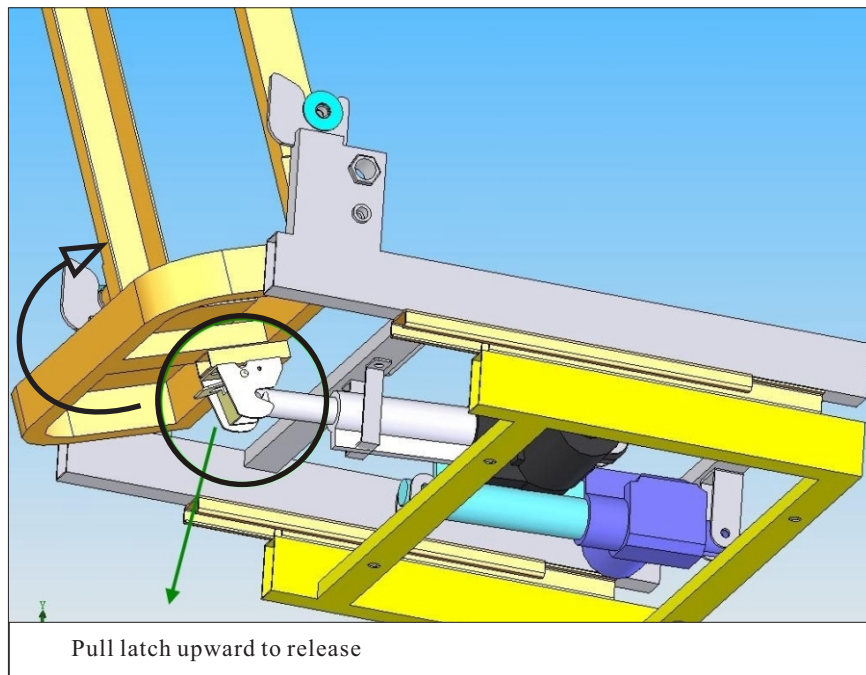


Bracket For Recline Piston

Back Mechanism Metal Frame



Placing Backrest in Correct position



Detachment of Backrest

- * Pull latch lever upward to release from recliner piston.
- * As Arrow indicates, bring backrest to fold onto the seat.
- * Disconnect all cables (recliner, slider)

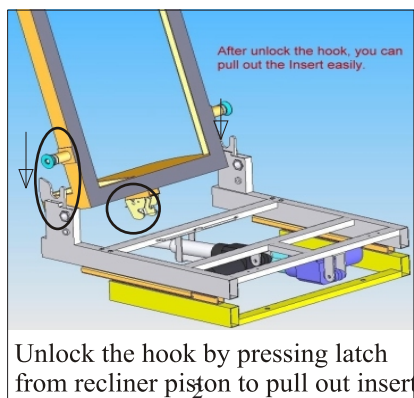


Fig.1

Attachment of Backrest

- * On the lower portion of both side of the backrest, there are pivots (Fig.1)
- * Align both pivots correctly so they rest perfectly onto the “U”pivot frame (Fig.2)
- * Once both pivots sit snugly on the “U” pivot frame, align the release latch with the Recliner piston and snap close.

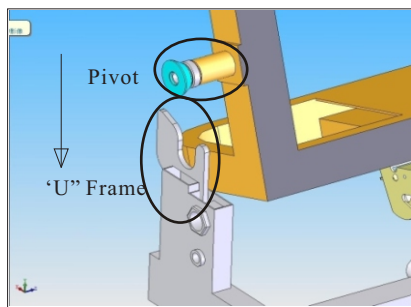


Fig.2

Before operating the chair upon attachment, check following items to ensure proper operation

- * Figure 1: shows Pivot and “U”pivot frame at correct alignment / be sure to clear wire
- * Figure 2: Close-up view of pivot and “U” pivot frame.
- * Figure 3: shows correct pivot alignment.

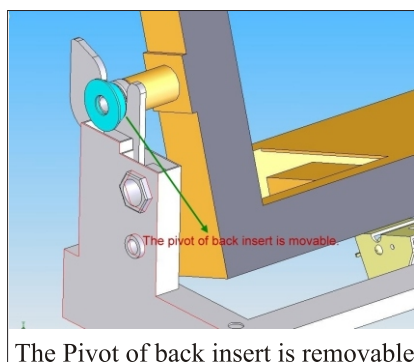


Fig.3

Operation - Caution

Warning: to avoid damage to the chair

1. User's maximum weight is 264lbs; weight excess may cause damage to massage machine or permanent damage to other parts.
2. Please don't crush or drop the control set. Don't pull control cable or electric wire. Be careful not to clamp the cable between armrest and back of the chair.
3. Please don't touch cloth material of the chair with sharp object, and be careful not to drop cigarette, ash or lighters on the chair. Chair exposure in the direct sunlight may fade the cloth material.
4. If there is abnormal function in the chair, please shut off power and contact an authorized dealer and / or J&A service.
5. Don't repeat pressing any keys in very short time in case of any abnormal functions.
6. Noise coming from inside when it is turned on is normal; it's the chair's internal structure.
7. Make sure there are no obstacles behind the chair before adjusting the chair's position. The maximum adjust range is 0-5.25". Please lower the chair slowly and gradually to avoid touching the wall or other object that can make the chair function improperly.
8. Each time when finish the massage, please turn off the power and unplug the chair.

Grounding instruction

- To reduce the risk of electric shock, proper grounding is required for the chair.
- The chair power plug **MUST** be connected to GFCI (Protected Ground Circuit) outlet. Please refer to grounding instructions. And the power plug should be accessible after installation.
- If you have any questions regards to the chair Please consult with licensed electrician and /or J&A Service for specification or requirement of chair. Do not modified or altered without an authorized distributor or J&A USA. All expressed or implied warranties will be null and void.
- Please don't use a plug adapter (Multi Outlet).

Cleaning and maintenance

Synthetic leather - Upholstery

- Clean the leather with a piece of soft dry cloth.
- If the leather becomes dirty, please mix water with neutral 3%-5% detergent and dip the cloth into the water for cleaning the leather surface. Then wash the cloth to remove detergent and scrub the leather with a piece of dry cloth. Let it dry naturally (don't dry the wet leather with an electric dryer.)
- If leather has been contacting ethylene resin for a long time it might fade.

Cloth cover

1. Use a piece of cloth with medium detergent liquid to clean cloth cover.
2. Use a soft brush dipped with medium detergent to brush dirty cloth material.
be sure not to use too much, it might cause damage to the cloth.
3. Dip a piece of soft cloth into clean water. Use it to wash the item and let it dry naturally.

Cleaning of plastics parts

1. Dip the cloth into medium detergent liquid.
 2. Use a piece of cloth with clean water to scrub this item and dry it naturally.
- For cleaning of the remote control, please use a slightly damp cloth to scrub the surface.
 - Don't use any solvents to clean as they may cause discoloration.

Caution:

- Be sure to unplug the chair when cleaning this item.
- After cleaning this item, make sure to dry hands before plugging the power again. Otherwise, it may cause electric shock or burn.

DISINFECTING YOUR PEDICURE SPA

Note: Please be advised that it is responsibility of purchaser/user to adhere strictly to the following procedure.
Any non-compliance will be considered negligence of the purchaser/user.

The Bureau of barbering and cosmetology requires that salons using whirlpool pedicure spas use the following disinfecting Procedures to ensure proper cleaning and maintenance of the equipment, and to prevent bacterial infection.

After each customer:

1. Drain all water and remove all debris from the pedicure spa.
2. Clean the surfaces and walls of the basin with soap or detergent and rinse with clean, clear water.
3. Disinfect with an EPA - registered disinfectant with bactericidal, fungicidal, and virucidal activity.
4. Wipe dry with clean towel.

At the end of the day:

1. Remove the intake suction screen, All debris trapped behind the screen of each pedicure spa must be removed.
And the screen and the inlet shall be washed with soap or detergent and water
2. Before replacing the screen, Totally immersed the screen into an EPA- registered disinfectant with bactericidal, Fungicidal, and virucidal activity.
3. Finally, flush the whirlpool system with low-suding detergent and warm OR an EPA - registered cleanser for 10 minutes. Rinse with clean flash water and drain.

Every other week

1. After following the outlined required cleaning procedures for the end of each day, fill the basin with warm water
And 1 teaspoon of 5.25% powdered bleach for each one gallon of water.
2. Circulate the solution through the whirlpool system for 5 to 10 minutes.
3. The solution rests for over night (at least 6-10 hours)
4. The following morning (before the first customer) drain and flush the system with water.

Troubleshooting Guide

If there is still a problem after trying the solutions given in the troubleshooting guide, stop using the product immediately so as to prevent accident or injury and unplug the product from the wall outlet. For technical service, please contact J&A technical support at 631-243-5300 with any issue that cannot be resolved using troubleshooting guide.

No water movement On/Off button - No click sound On/Off button - Click sound	1-Verify unit is plugged in to live wall outlet. 2- Press reset button on the wall outlet. 3- Verify air activated tube is plugged in to black control box. 4- Ensure that the magnetic jet assembly is properly and securely attached to the basin.
Water not Draining Not Draining properly Not Draining properly with PDP (Power Discharge Pump)	1- Be sure Drain plug is set high enough to allow water to pass through (Gravity Drain) 2- Check for plugged drain and clear if clog is found. 3- If pump is heard, Check for plugged drain and clear if clog is found. 4- If pump is heard , Check for air lock (see PDP in manual) follow instruction. 5- If pump is not heard, verify discharge pump is properly connected to two minute timer And to black control box. 6- If pump is not heard, verify two minute timer
Water Pressure is low and/ or not coming out. The water sprayer is not working or very little water comes out of the sprayer.	1- Verify if water utility valve is on. 2- Check for loose water connections under the basin and at the rear of the basin 3- Check if sprayer screen is clear. 4- Verify if water supply braided hoses are snug and not twisted on the faucet. 5- Verify if clogged in Hot and / or Cold water braided hose
Losing water The basin continually loses water either quickly or slowly	1- Check drain plug for tears in rubber gasket 2- Check drain plug height is correct and bolt below plug is tight. 3- Verify drain strainer is tight. 4- Verify if water level is correct.

Trouble shooting Guide

<p>This Chair can't be operated at all.</p>	<ul style="list-style-type: none"> ● Electric wire has been taken off. ● Power key is still on OFF mode. ● Massage roller is on the way of storage .It will work after the roller comes to the storage position. ● Electric wire or plug is broken. It should be replaced by manufacturer, appointed repairman, or qualified technicians. ● Fuse is broken. Please replace it with a new one of same specification. ● For internal circuit troubles, please send it to appointed repair place for check.
<p>Massage roller stops working while in operation;control indicator keeps flashing;buzzer gives out continuousalarm.</p> <ul style="list-style-type: none"> ● Kneading indicator flashes: Relative operating mechanism of kneading has problem. ● Tapping indicator flashes: Relative operating mechanism of tapping has problem. ● The entire course indicator flashes: Relative operating mechanism of up/down has problem. 	<ul style="list-style-type: none"> ● Over pressure and overload on the massage roller make internal circuit start to protect itself, please reduce load and shut off the power to restart the item in 10 seconds. ● Internal massage mechanism is damaged. circuit may start its self-protection. Please askappointed department to check. ● Broken cloth wraps or prevents massage roller from moving, so the protection circuit starts its protection function. Please ask appointed department to check.
<p>Too much noise</p>	<p>Long term use may cause mechanism abrasion. it's normal.Please ask the appinted department to check.</p>
<p>Control mechanism becomes too hot</p>	<p>Extended use of control may generate excessive heat.If overheating occurs please send the unit to an authorized service center</p>
<p>Electric wire or plug is abnormally hot</p>	<p>Immediately stop use and send it to the authorized repair facility.</p>



Back Flow Protection Device (Dual Check Valve)

May.1.2014

In accordance with applicable Local or State regulations,
J&A USA Inc., The manufacturer of the pedicure whirlpool spa certifies that the following models are
equipped with factory installed Dual Check Valve back flow preventer:

- ** Lenox Series
- ** Cleo Series
- ** Episode Series
- ** Pacific Series
- ** Petra Series
- ** Toepia Series

The specification of the installed device is as follows:

DEVICE NAME	DUAL CHECK VALVE BACKFLOW PROTECTION
DEVICE MANUFACTURER	NEOPERL INC. Waterbury CT.
DEVICE MODEL	JA-NPBX-112310721
DEVICE SPECIFICATION	COMPLIANCE WITH FOLLOWING STANDARD (S): AMSE A112.18.3-2002 (R2008) AND ASME A112.18.1-2012 / CSA B 125.1-12
DEVICE PRESSURE	MAXIMUM PRESSURE: 150 PSI (10 BAR) SERVICE PRESSURE : 80 PSI
DEVICE TEMPERATURE	MAXIMUM TEMPERATURE : 150F SERVICE TEMPERATURE : 90F

ALL MODELS OF PEDICURE SPA MENTIONED ABOVE ARE EQUIPPED WITH THE SUBJECT
DEVICE AS STANDARD FEATURE. As for your information, indicated State requires Vacuum Breaker.

** Effective April 01 2005:

ARIZONA, CALIFORNIA, NEBRASKA, NEVADA, OREGON,
TEXAS AND WASHINGTON

** Effective June 15 2005:

ILLINOIS, MINNESOTA, WISCONSIN, MICHIGAN

** Effective May 01 2007:

CONNECTICUT

For additional information, Please contact us at 631-243-5300

Very Truly yours,

Technical Support

J&A USA Inc.

335 Crooked Hill Road
Brentwood, NY 11717
Tel: 631.243.3336
Fax: 631.243.3339

www.jausainc.com

Limited Warranty

Pedicure Spa

IMPORTANT

To validate the limited warranty, The Limited Warranty Registration Form MUST be filled out completely and return to J&A USA within 30 days of original purchased date. This Limited Warranty is valid if J&A USA received registration form.

J&A USA Inc. Pedicure Spas has designed and manufactured with the highest standards and expressly warrant the pedicure spa as follows:

To the original owner of the J&A USA Inc. Pedicure Spa may repair or replace, at its option, any pedicure spa found to be defective in material or workmanship upon inspection by a authorized representative of J&A USA Inc. This limited warranty covers the

Base - Twenty four (24) month from date of shipment from J&A USA facility.

Components / Parts - Twenty four (24) month from date of shipment from J&A USA facility.

Stool - Ninety (90) days from date of shipment from J&A USA facility.

Shipping Costs - Twelve (1st-12) month from date of shipment. J&A USA will cover normal shipping costs associated with replacement parts. Expedited shipping cost will incur an additional charge.

- Twelve (2nd-12) month from date of shipment associated with replacement part/s shipping cost will be charge to buyer / customer.

Labor - Twelve (12) month from date of shipping, J&A USA Inc will cover reasonable labor costs associated with the installation of replacement parts found to be defective in material or workmanship upon inspection by authorized representative of J&A USA INC.

No labor cost or replacement parts will be covered under this limited warranty if at the sole discretion of J&A USA INC. it is determined a failure was caused by negligence, accident or improper use, improper installation or lack of proper maintenance as in the Owner's Manual.

NO CONSEQUENTIAL, INCIDENTAL, CONTINGENT, INDIRECT, SPECIAL OR OTHER DAMAGES WILL BE ALLOWED. This warranty is null and void if the pedicure spa is removed from its original installation or is not installed accordance with specifications of pedicure spa or national, state or local codes, regulation and ordinances. Furthermore, this limited warranty is null and void if the pedicure spa is subjected to improper installation or maintenance, negligence, improper cleaning or any other circumstance beyond J&A's control. To validate limited warranty, pedicure spa must be installed by a licensed plumber and/or electrician in accordance with local and / or State code and pedicure spa installation instructions.

Warranty Exclusion

- 1- Unauthorized repairs and/or modification or tampered in any way.
- 2- Damage due to freight, accident, natural disaster and /or abuse or misuse
- 3- Stain, fading or discoloration of seat, back cover, armrests (Upholsteries), Tray or Footrest
- 4- Fading, discoloration or staining of basin, glass, resin bowl or Any portion of surface of pedicure spa caused by water additive or improper water treatment (such calcium built up) and/or cleaning agents/s
- 5- Improper usage, or impact to cause cracks, chips or built up on surface.
- 6- Damage or malfunction due to improper installation including but not limited to, failure to comply with all national, state and local plumbing, electrical and building codes.
- 7- Magnetic jet assembly (base, impeller and cover) due to J&A provided an extra jet assembly to accommodates wear-tear.
- 8- Damage drain pump due to residue built up in drain pipe and / or due to the lack of maintenance.

Parts for which labor / Service is NOT COVERED - Following components are simple to replace and DO NOT require a service technician. Therefore, though the part is covered under the guidelines of the warranty agreement.

- 1- Panel
- 2- Jet cover, impeller and / or jet assembly
- 3- Faucet Cartridge, Shower Head
- 4- Footrest
- 5- Air actuate On/Off Button
- 6- Drain Plug
- 7- Remote control

During the Limited Warranty period, J&A will, at its sole discretion, repair or replace any defective component. All component parts removed under this Limited Warranty become property of J&A USA Inc. And all replacement component /s MUST be return to J&A USA Inc. within 20 days of replacement. If not, replaced component/s will be charge as its cost/s.

This limited warranty is for the original owner and **not** transferable. The original owner agrees by using pedicure spa the obligation of J&A USA shall not extend to indirect or contingent damage or injury. Furthermore, the obligations of J&A are limited to those set forth herein. The limited warranty is the exclusive remedy and is in lieu of all other warranties, express or limited, including but not limited to, any implied warranty of fitness or merchantability for a particular purpose. No distributor or other person has the right or authority to bind J&A USA INC to changes to this limited warranty.

Limitation of liability

TO THE EXTENT ALLOWED BY LOCAL LAW, EXCEPT FOR THE OBLIGATIONS SPECIFICALLY SET FORTH IN THIS WARRANTY STATEMENT, IN NO EVENT WILL J&A OR ITS THIRD PARTY SUPPLIERS BE LIABLE FOR ANY DAMAGED CAUSED BY J&A'S PEDICURE SPA OR THE FAILURE OF J&A PEDICURE SPA INCLUDING ANY LOST PROFIT OR SAVINGS, BUSINESS INTERRUPTION, LOSS OF USE OR ANY OTHER COMMERCIAL OR ECONOMIC LOSS OF ANY KIND, OR SPECIAL, INCREMENTAL, OR CONSEQUENTIAL DAMAGES. THIS LIMITATION OF LIABILITY APPLIES WHETHER DAMAGES ARE SOUGHT, OR A CLAIM MADE, UNDER THIS LIMITED WARRANTY OR AS A TORT CLAIM, A CONTRACT CLAIM OR ANY OTHER CLAIM.



*Copyright 2010 by J&A USA Inc.
Printed in USA*

J&A USA, INC

335 CROOKED HILL RD., BRENTWOOD, NY 11717

631.243.3336 - WWW.JAUSAINC.COM



SERVICE & ORDER PARTS

631.243.5300 - WWW.PEDISPAFIX.COM

